



Disaster Response Drill
by



Why conduct a Disaster Response Drill?

It is important that operators exercises their program annually.

- This is to help understand **YOUR** Disaster Response Program
- Give **YOUR** team members an opportunity to practice
- **Improve YOUR program and team members performance**
- Better response - if you ever need to use it.

Current Drill Practices by Operators

Practices

- Annual Drill
- Based on a thought-out exercise drill, “hard to pretend”
- Normally a desk-top paper drill exercise
- Use of the Company’s Response Plan Checklist(s)
- Use of Company Response Team members
- More than likely, a repeat drill from the year before
- Documented for Audits
- Follow-up action items

Things to ask yourself?

- Was your last drill beneficial to your organization?
- Did you have all the players involved and participate?
- Are you doing an exercises, just to do one?
- Time of day? After hours, weekend?
- Did you document it?
- Did you make changes to your response program?
- Is your Disaster Response Program Current?
- Are you conducting re-current training of your program?

Time to think outside the box

- Your Disaster Response Manual isn't for the shelf
- The passengers we fly are high-profile
- None of us want to be on CNN for days
- Do a drill that is well thought-out and beneficial
- Responsible persons to program need a good exercise
- Learning your response plan is NOT after an accident
- Take the time
- Challenge yourself/Company for a new idea

An idea for you

- Meet with your local airport management
- Discuss running a joint exercise
- Go “all out”
- Most airports will be willing and need to do a exercise
- Other local cities and counties will participate too
- Other local cities, hospitals, FAA and NTSB
- Local Law Enforcement/Fire will bring in volunteers
- Media
- You volunteer the aircraft (prepare and protect)

Here's what we did

- During a routine audit the discussion began.....
- Auditor challenged me to “go all-out”
- I ran with it, and I met with airport manager
- They loved the idea!
- Many meetings occurred. Local fire, police, etc..
- It takes a lot of coordination, but all were enthused
- Multiple Companies were exercising their plans
- Mock drill amongst us was done quietly
- We kept it quiet amongst the staff, only 2 knew

Here's what we did

- Set-up an actual trip in the system (crew was briefed)
- Call came in from the City (they were told it's a drill)
- Fire Departments from across town were called in
- We had individuals calling in acting like media
- A total of 205 individuals were involved
- Staff was surprised and called me
- I activated the plan
- We quickly grabbed our books and met in our room
- The drill was on!

Here's what we did



Drill is on. Note bodies (dummies) outside the a/c

Here's what we did



Volunteers used, note dummies used for deceased.

Here's what we did



Initial Arrival of Fire Trucks

Here's what we did



Simulation of putting a fire out at the scene

Here's what we did



Firemen ready to deploy on the scene

Here's what we did



Firemen accessing the Aircraft

Here's what we did



Firemen rescuing victims

Here's what we did



Firemen & EMT rescuing victims

Here's what we did



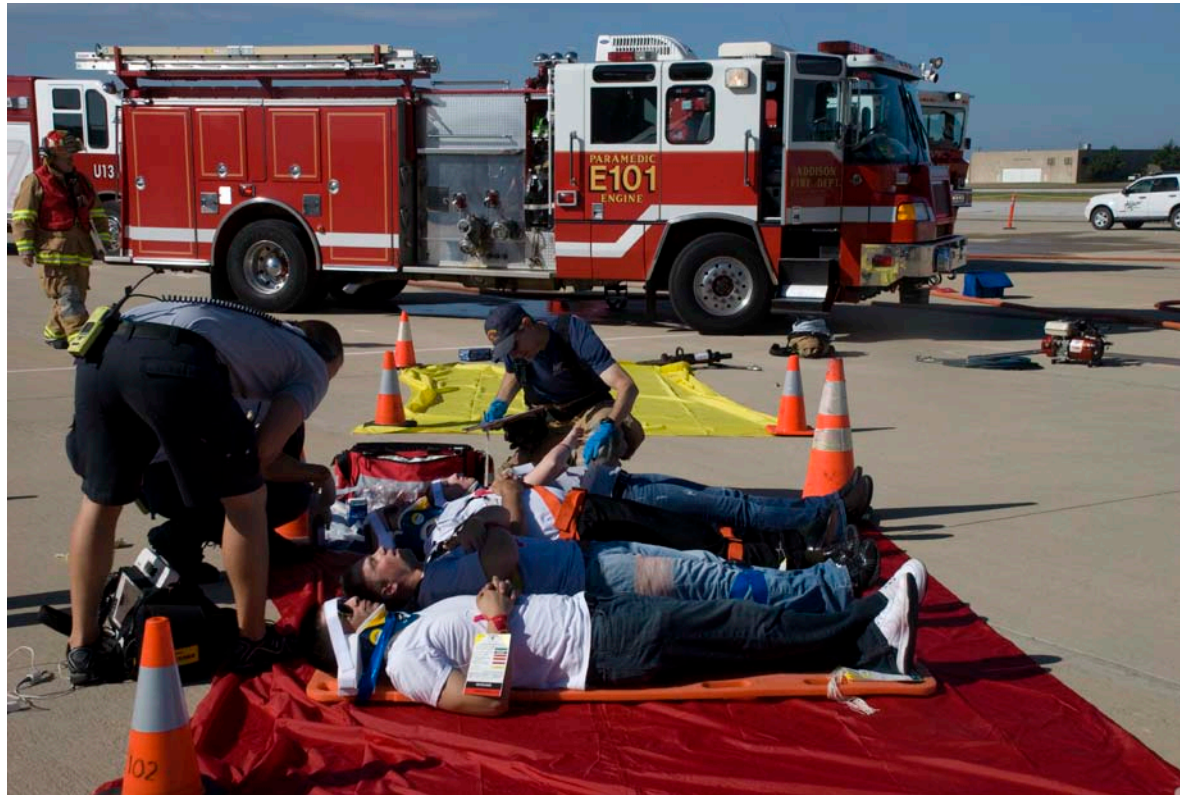
Multiple injured being assisted

Here's what we did



EMTs assisting victims

Here's what we did



Multiple injured being assisted

Here's what we did



Emergency Responders set-up Zones

Here's what we did



Treatment Officer assessing scene

Here's what we did



Transport Officer working with EMTs

Here's what we did



CareFlite participated in drill

Here's what we did



Surviving crewmember being interviewed by FAA

Here's what we did



Chief Assessing the drill

Here's what we did



Staff working the exercise

What did we learn?

- Communication is key!
- Dealing with many on-scene personnel
- Transport officer was overwhelmed
- Lack of data makes it difficult to perform
- Hospitals won't tell you much (HIPA Regulations)
- We did not have enough trained Next of Kin
- The media is sneaky! Anything to get the story
- Some of our forms needed amending, easier for team
- Eye opening experience, Learning what the others do

So now it's your turn!

- Go back to your office and start to talk with others
- Arrange a meeting with your local airport management
- Use all the tools available
 - NTSB
 - Local and County Responders
 - Third Party Providers
 - Your own imagination! Go-All Out!
- A few months later, throw a practice Bomb Threat
- Keep your team updated, trained and **READY!**

So Now it's your turn!

***Thank you, and
Good Luck with your Next Drill!***